



Care and Cleaning Instructions for your Cat Equipment

It is important to understand the following to prevent any delamination, corrosion, pitting, and discoloration of materials. Failure to follow this information will void your warranty.

- Mason Company and Virox, the manufacturer of Rescue®, the leading accelerated hydrogen peroxide (“AHP”) cleaner, have collaborated on developing the following instructions. AHP should not be used on metal other than aluminum and stainless steel. Accelerated hydrogen peroxide must be rinsed off after application on all components. Raintree Cat Condo hinges shipped before August 1, 2018 are plated metal and will corrode from accelerated hydrogen peroxide and it should not be used for those components. Cat Condos shipped after August 1, 2018 are stainless steel and should not corrode if rinsed properly. We urge customers to compare the compatibility of all of their materials with AHP at www.viroxanimalhealth.com/AHP-compatibility for Canadian customers and <https://learnaboutrescue.com/resources/> for US customers.
- Deodorizing agents, disinfectants, and sanitizers should not stand wet on your product for more than the label contact time of the product; this includes accelerated hydrogen peroxide cleaners. Any use of cleaners containing chlorides, bromides, peroxide, iodines, sulfuryl fluoride, and thiocyanates can lead to premature corrosion and discoloration. **Bleach should not be used on any equipment.**
- Rinse off all cleaning agents with clean water. The cleaning agents should not be allowed to evaporate and dry on surfaces.
- Urine should be removed rapidly and surfaces should be washed thoroughly.
- Animal hair should not be allowed to collect on the surface of the equipment. The hair can hold urine and other fluids that can be harmful to your equipment.
- Use only stainless steel or nylon bristle scrubbing tools, not ordinary steel wool pads or brushes to clean any metal.
- Cleaning should be done frequently. Daily or weekly cleaning is suggested to maintain the best finish on your equipment.

Maintenance

Over time, your equipment might require adjustments, lubrication, silicone sealant or replacement parts in order to remain in top working condition. We recommend a yearly maintenance schedule to lubricate door hinges, adjust gate locks and any other moving parts. A standard, industrial grease works well. Contact Mason Company if you need any replacement parts.

Name

Date

