



Best Pals Pet Resort

*Colorful Kennels Offer Long-Term Boarding
Solution that Prevents Spread of Disease*



MASON
COMPANY SINCE 1892

Trusted Animal Housing Solutions



Best Pals Pet Resort
Your Pet's Vacation Destination

Background

Best Pals Pet Resort, LLC in DeFuniak Springs, FL provides pet owners and their pets with personal and professional attention and outstanding service. The staff has more than 20 years of experience.

Challenge

Best Pals Pet Resort was founded by Steve and Renee Klosterman and their daughter, Brandi. Renee's work over the past several decades in the animal care community with animal clinics, humane organizations, zoo experience and personal pet sitting services has given her deep experience about how to properly house animals.

When designing the facility, Renee knew that she only wanted to use Mason Company's kennels for their animal enclosure solutions.

"I always liked Mason Company's kennels the best because they are sturdy and I know they can withstand any animal damage," said Renee.

Brandi worked with Mason Company to design the facility, which includes a boarding facility on 40 wooded acres of a residential property, including two acres for the dogs to explore via nature walks and pond hopping. The facility also offers daycare and a bath service.

Solution

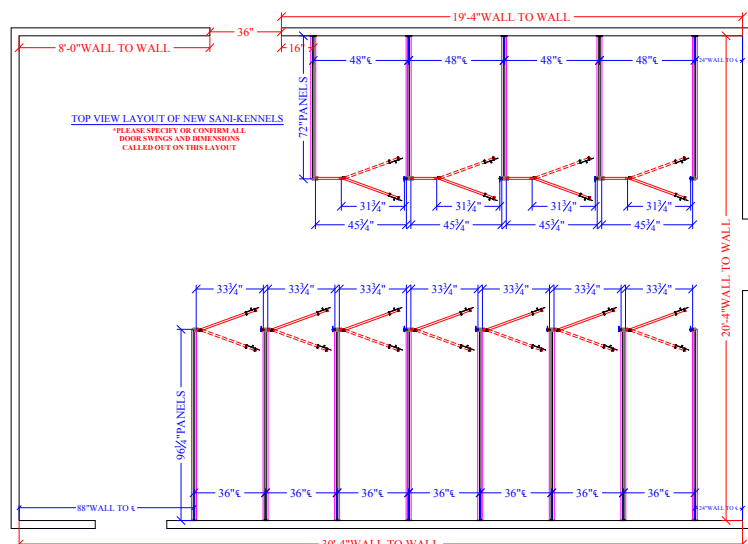
Best Pals Pet Resort installed 11 Sani-Kennels with Mason's exclusive patented Silvis Seal™ to prevent cross-contamination of fluids. Combined with Mason's patented Sani-Slope™, Renee knew the Sani-Kennels would provide both superior floor mounting and leveling to prevent the spread of disease.

"The leaking of fluids and the spread of infection are the quickest way to close a facility down," said Renee. "With Mason's Silvis Seal solution, we feel confident that we can prevent the risk of disease spreading from room to room."

Best Pals Pet Resort has a boarding capacity of approximately 26 dogs through two suite options, including four 4' X 6' suites for larger dogs and multiple dogs from the same family as well as seven 3' X 8' suites for smaller dogs.

All of the luxury suite options have tempered glass fronts, elevated bedding and a seamless and non-absorbent flooring. The kennels are designed with bottom gates that are FRP with tempered glass tops. With the solid bottom gate, the dogs can't see other animals, which helps reduce aggression problems between dogs. The tempered glass tops of the gates allow dogs to still see staff members. Additionally, the side panels resist scratching, staining, odor, and moisture and are a colorful blue or green.

"We don't have hoses inside the building so we mop and hand wash all of the kennels. The side panels make the kennels very easy to clean," said Renee. "The bright colors of the kennels ensure our customers know their furry family members will enjoy their stay in a home away from home."



“The entire process was smooth and without any problems.”

– Renee Klosterman

Results

Thanks to word of mouth, the facility has already been at more than half capacity in just the first several months after opening. The Klostermans expect to be at capacity throughout the busy summer months and holiday seasons.

“We have received so much positive feedback about our Mason kennels from customers who say they have never seen suites like ours,” said Renee. “The entire process was smooth and without any problems. Mason’s staff was great to work with, helpful and responsive. When we expand our facility, there is no question that our kennels are going to be from Mason Company.”



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and
Roomy!



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Mason Company's experienced staff provides design advice, price quotations and computerized layout drawings free of charge. Contact us today to learn more about how we can help you!



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